Website Cookies Policy

Choice Wellbeing Service CIC

Website: www.choicewellbeingservice.org
Last Updated: November 2026
Next Review: November 2027

1. Our Commitment to Your Privacy

At Choice Wellbeing Service CIC, we believe that protecting your privacy and being transparent about how information is used are essential parts of providing a trustworthy service.

Our website uses cookies and similar technologies to support its operation, maintain security and provide access to features such as online courses, event bookings and member accounts.

We aim to use only the technologies necessary to deliver our services, alongside any optional technologies that visitors choose to allow.

Built around you, empowered by choice.

2. What Are Cookies?

Cookies are small text files that websites store on your computer, tablet or mobile device.

They help websites perform functions such as remembering that you are signed in, maintaining security and remembering certain preferences.

Some cookies are temporary and disappear when you close your browser. Others remain on your device for a specified period.

Websites may also use similar technologies, including local storage, to support particular functions.

3. Types of Cookies

Our website is built and hosted using Wix, which uses cookies and similar technologies to support its services.

Cookies may fall into the following categories.

Essential Cookies

Essential cookies are necessary for certain core website functions and security measures.

These may include:

- Maintaining website security.
- Supporting secure member sign-in.
- Enabling requested website functions.
- Supporting event bookings and online course access.
- Remembering cookie consent preferences.

Cookies that meet the legal requirements for strictly necessary technologies can operate without prior consent.

Functional Cookies

Functional cookies may support additional website features or remember preferences.

Where these cookies are not strictly necessary and consent is required, they will only be used with your permission.

Analytics Cookies

Analytics cookies may help us understand how visitors use our website and identify areas for improvement.

Where analytics cookies are used and consent is required, they will only be activated after you have given permission.

Marketing Cookies

Marketing cookies may be used by websites or third-party services to measure advertising activity or personalise promotional content.

Where Choice uses these technologies, they will only be activated where the required consent has been obtained.

4. How We Manage Cookie Consent

Choice uses **Usercentrics**, integrated with our Wix website, to help visitors understand and manage their cookie preferences.

When visiting our website, you may be presented with a cookie consent banner explaining the use of essential and optional cookies.

Where applicable, you can:

- Accept optional cookies.
- Reject optional cookies.
- Manage individual cookie categories.

- Change or withdraw your consent later.

Rejecting optional cookies should not prevent you from accessing the essential functions of our website, although some optional features may be affected.

You can also manage cookies through your browser settings.

5. Online Courses, Events and Member Accounts

Our website provides a range of online services, including:

- Online learning programmes for parent carers and practitioners.
- Event registration and booking management.
- Member registration and account access.
- Online enquiries and forms.
- Information and downloadable resources.

Some cookies are necessary to provide requested services, particularly secure member sessions and other essential website functions.

Other technologies may be associated with optional features or third-party integrations.

Where these require consent, we aim to ensure visitors are given an appropriate choice before they are used.

6. Third-Party Cookies

Some website functions may involve third-party services or applications.

These services may use their own cookies or similar technologies.

We aim to provide appropriate information about relevant third-party technologies through our cookie consent arrangements.

Where third-party cookies require consent, they should not be activated until the necessary permission has been obtained.

7. Managing Your Cookie Preferences

You can manage your cookie preferences using the Usercentrics consent controls available on our website.

You can also delete or block cookies through your browser settings.

Please be aware that disabling essential cookies may affect website functions, including member accounts or other requested services.

You can withdraw consent for optional cookies at any time. Withdrawal does not affect the lawfulness of processing that took place before consent was withdrawn.

8. How Long Cookies Are Stored

Different cookies remain on your device for different periods depending on their purpose.

Some are deleted when your browsing session ends, while others remain for a specified period or until removed.

Information about individual cookies, including their purposes, providers and storage durations, should be available through our cookie preference information.

9. Cookies and Personal Information

Some cookies and similar technologies may involve the processing of personal information.

Where personal information is processed, Choice will handle it in accordance with applicable data protection legislation, including the UK General Data Protection Regulation and Data Protection Act 2018.

For more information, please read our Privacy Policy.

10. Questions or Concerns

If you have questions about cookies, privacy or how information is used on our website, please contact us.

Choice Wellbeing Service CIC

Email: contact@choicewellbeingservice.org

Website: www.choicewellbeingservice.org

We welcome questions and aim to provide clear, accessible information.

11. Policy Review

This policy will be reviewed annually or sooner where significant changes occur to our website, cookie technologies or relevant legal requirements.

We will update the policy where necessary to reflect how our website operates.

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